

# GLOBAL PREMIER HEALTH PLAN

A COLLABORATION BETWEEN TWO OF THE MOST RESPECTED NAMES IN GLOBAL HEALTHCARE

# WELCOME TO THE NEXT CHAPTER IN GLOBAL HEALTHCARE

We strive to be different. That is why we asked more than 3,000 globally minded people to help create our new range of global health plans.

Our portfolio offers benefits that are clearly segmented and the extraordinary service you always expect from us. These are more than insurance policies. We also focus on our customers' all-round health throughout a number of wellness services included.

Also, through our collaboration with Blue Cross Blue Shield Global our customers can now enjoy even more benefits in their plans.

Whenever you need us most, whether going through a serious illness, a health condition, or when you want to insure your health and wellbeing, we are always by your side.





## TWO OF THE BIGGEST, MOST TRUSTED NAMES IN GLOBAL HEALTHCARE

Bupa Global Latin America and Blue Cross Blue Shield Global have teamed up to deliver high quality healthcare products and services.

As part of your global health insurance, you have now access to the largest healthcare provider network worldwide through the Blue Cross Blue Shield networks in the United States of America and the Bupa Global Latin America networks everywhere else.

## WHY CHOOSE GLOBAL PREMIER HEALTH PLAN?

You may receive treatment anywhere in the world within our preferred providers network, including in the United States of America.

Global Premier Health Plan is an excellent option for families. We have an wide maternity coverage available once you have been insured for 10 months.

To learn more about our portfolio of global health plans, please visit our web site: www.bupasalud.com.

## **EXCEPTIONAL SERVICE AT EVERY LEVEL**

We provide a high level of service in all our policies, through our exclusive resources:

(MST)

Personalized service from healthcare professionals who accompany

you before, during and after an important health event.

**EXPERT OPINION** 

World renowned independent specialists provide you with an expert opinion in case of a serious, complex or chronic illness. This service is designed to help you make an informed decision during a vital and important moment.

important moment.

WELCOME CENTER

We invite you to visit the Welcome Center, an online guide that helps you understand better the details of your policy, and allows you to solve any questions, check status of requests online and locate a hospital, among many other services, in an easy and friendly way.

MYBUPA APP

Your policy in your hands: generate your virtual ID card, consult the status of a claim, download your Explanation of Benefits, and access a

Medical Facilities search engine.

## Bupa Global Latin America is the sole insurer of this plan.

Bupa Global Latin America is a trade name of Bupa, the international health and care company. Bupa is an independent licensee of Blue Cross and Blue Shield Association. Bupa Global Latin America is not licensed by Blue Cross and Blue Shield Association to sell products branded with the Blue Cross Blue Shield marks in Argentina, Canada, Costa Rica, Panama, Uruguay and US Virgin Islands. In Hong Kong, Bupa Global Latin America is only licensed to use the Blue Shield marks. Please consult your policy terms and conditions for coverage availability. Blue Cross and Blue Shield Association is a national federation of 35 independent, community-based and locally operated Blue Cross and Blue Shield companies. Blue Cross Blue Shield Global is a brand owned by Blue Cross and Blue Shield Association. For more information about Bupa Global Latin America, visit bupaglobalaccess.com, and for more information about Blue Cross and Blue Shield Association, visit www.BCBS.com.

# SUMMARY OF BENEFITS

DEDUCTIBLE OPTION	IS				
In Guatemala	<b>Plan 1</b> US\$250	<b>Plan 2</b> US\$2,000	Plan 3	US\$5,000	<b>Plan 4</b> US\$10,000
Out of Guatemala	US\$5,000	US\$2,000		US\$5,000	US\$10,000
PROVIDER NETWOR	<b>〈</b>				
In Latin America					Open
In the U.S.A.					BCBS
In the rest of the wor	ld				Bupa Global Network
BENEFITS					
All the benefits on this table, even those paid in full, accumulate towards the total annual maximum limit.				Maximu	ım coverage per policy year US\$5,000,000
<b>HOSPITALIZATION A</b>	ND TREATMENT IN HOS	PITAL			
Room and board (priv	ate room)				100%
Extra bed in the hosp	ital for a companion in t	he same room			100%
Operating room, prescription drugs, and dressings					100%
Intensive care				-	100%
Surgery, including sur	geon and anesthesiolog	ist's fees			100%
Pathology, radiology, and diagnostic tests					100%
Physiotherapists, occupational therapists, speech therapists, and dieticians					100%
Obesity surgery (24-r	nonth waiting period)				100%
Preventive surgery					100%
Prosthetic implants a	nd appliances				100%
Prosthesis					100%
Reconstructive surger	У				100%
<b>IN-PATIENT AND/OR</b>	OUT-PATIENT CARE				
Advanced imaging: M	RI, PET, CAT		_		100%
Congenital and/or he			-	-	
_	e the age of 18, lifetime			US\$500,000	
Diagnosed on or after the age of 18  Cancer treatment (includes bene marrow transplant)					100%
Cancer treatment (includes bone marrow transplant)  Transplant services, lifetime per diagnosis					100% US\$1,000,000
-	etime per ulagriusis				100%
Kidney dialysis AIDS/HIV, lifetime (1-year waiting period)				*	US\$500,000
Dangerous activities and extreme sports (amateur)					100%
Autism	is exercise sports (arrian				US\$20,000
Autisiii					03420,000

OUT-PATIENT TREATMENT Out-patient surgery	100%
Diagnostic procedures, pathology, and lab tests	100%
Physician and specialist fees	100%
Qualified nurses, up to 30 visits	100%
Physiotherapists, osteopaths and chiropractors, up to 30 visits	100%
Occupational and orthoptic therapists, up to 30 visits	100%
Podiatry, up to 30 visits	100%
Alternative medicine consultations: naturopathy, homeopathy, Chinese medicine, up to 15 visits	100%
Prescription drugs and dressings:	
• Plan 1	80% up to US\$5,000;
	100% after US\$5,000
• Plans 2 to 4	100%
Durable medical equipment	100%
Dietetic guidance, up to 4 visits	100%
Urgent Care Facilities and Walk-in Clinics in the U.S.A.	100%
• US\$50 copay	
No deductible	
MENTAL HEALTH	
Mental health during hospitalization, up to 90 visits, lifetime	100%
Treatment for anxiety or psychotic crisis during hospitalization, up to 20 visits	US\$30,000
Out-patient mental health, up to 30 visits	100%
MATERNITY AND BIRTH: PLANS 1 AND 2 (10-MONTH WAITING PERIOD)	
Normal delivery and caesarean section, per pregnancy, no deductible	US\$7,000
Medically necessary caesarean section, no deductible	US\$7,000
Complications of maternity and birth, lifetime, no deductible	US\$500,000
Newborn addition to policy without underwriting	Yes

EVACUATION AND TRAVEL	
Medical evacuation	100%
Travel expenses for one companion, for evacuation	100%
Food and transportation expenses for a companion, per day, max. 10 days	US\$150
Travel expenses for children	100%
Local air ambulance	100%
Local ground ambulance	100%
Repatriation of mortal remains	100%
DENTAL TREATMENT	
Dental treatment related to a covered accident	100%
Dental treatments: fillings, root canal, dental extractions, anesthesia (6-month waiting period)	80% up to US\$1,000
Major restorative treatment, non-cosmetic: bridges, crowns, dental implants, dentures (6-month waiting period)	80% up to US\$1,000
PREVENTIVE TREATMENT	
Health check-up, no deductible (10-month waiting period)	US\$800
Vaccines for children and/or adult, no deductible, (influenza, HPV, vaccinations for travel, pneumococcal vaccine, malaria medication)	80% up to US\$800
Eye exam, no deductible, 1 per policy year	100%
Preventive dental exam, no deductible, 2 per policy year (6-month waiting period)	100%
HEARING AND VISION	
Hearing aids	80% up to US\$1,000
Spectacle frames, glasses, and contact lenses	80% up to US\$1,000
Refractive surgery, 1 per eye, lifetime	80% up to US\$1,500
REHABILITATION AND PALLIATIVE CARE	
Home nursing, per day, up to 60 days	US\$300
Hospice and palliative care	100%
Multidisciplinary rehabilitation, up to 60 days	100%
ADDITIONAL BENEFIT	
Extended coverage for elegible dependents due to the death of the Policyholder	1 year

Some procedures, treatments, services or benefits included in this summary are subject to pre-authorization by Bupa, as per the Global Premier Health Plan's Table of Benefits.

## IMPORTANT INFORMATION

- Eligibility up to 74 years of age.
- No general waiting period. Certain benefits have specific waiting periods.
- Deductibles in and out of Guatemala, up to a maximum equivalent of two per family, per policy year.
- All benefits are per insured, per policy year, unless otherwise stated.
- All benefits are subject to deductible, unless otherwise stated.
- All covered benefits are paid according to the usual, customary and reasonable expenses for that treatment or service in the country in which the covered medical service is provided.

## THE BUPA GLOBAL LATIN AMERICA DIFFERENCE

By choosing us, you join one of the leading international health insurance companies.

Bupa Global Latin America provides international health insurance, local health insurance, and travel insurance to around 80,000 customers. Main operations include Guatemala, Panama, Dominican Republic, Colombia, Ecuador, Bolivia and Chile, as well as a health provision business in Peru.

We are part of Bupa, a leading health insurance company with more than 70 years of experience. Health insurance accounts for the major part of our business caring for 18m customers. We operate clinics, dental centers and hospitals in some markets. We run aged care businesses in the UK, Australia, New Zealand and Spain.

## WE INVEST IN HEALTH

Your health is at the heart of everything we do, promoting innovation and offering access to the first-class services you deserve.

## FINANCIAL REASSURANCE

Health insurance should not be just about your health. It should also give you the peace of mind that comes with not worrying about unexpected costs. With us by your side you can simply focus on enjoying life.

## **MULTILINGUAL ADVISERS**

When it comes to healthcare advice, we know that speaking to someone in your own language is more than reassuring. That's why we have a team of advisers that can offer help in multiple languages.

## PRE EXISTING CONDITIONS

We don't believe past health issues should prevent you from enjoying your future. That's why, when you join our global health plans, many pre-existing conditions can be covered.

This summary is for information purposes only. The details of benefits, limitations and exclusions can be found in the Terms and Conditions of the Global Premier Health Plan, which will prevail over any informative document. This is a complimentary translation from the original document in Spanish. In case of discrepancy between the Spanish and the English versions, the Spanish version shall govern.



# **KNOW MORE**



If you need more information, we are here to help. Please visit www.bupasalud.com.

